



Client Testimonials 2024

“Me and my team here have been working with ISM since 2017.

Paula joined the team in 2018 and instantly set out a high standard of professionalism and really understood the need of our business.

Having the right staff is key to any business`s success even more so when these staff members are the face of our company and interact with our customers on a daily basis.

Paula is a forward thinker, a great planner and an excellent communicator. Our relationship with Paula is fantastic and we look forward to working together with Paula and ISM for many mor years to come.”

Brian Curran
Transport Controller
C&C Gleeson



“I have worked with ISM for over 6 years and find them to always be ahead of the game when it comes to innovate thinking around recruitment and training, I can start a new team member knowing ISM have done all the due diligence to ensure we get the best available on the market. Paula has worked alongside me for a long time and is always available to discuss our needs, make recommendations and keep us up to date on the recruitment market.

Great team and great company who we enjoy working alongside to keep our business running.”

Billy Gilfoyle
Site Manager
GXO Logistics



“I have had the pleasure of working with Paula Lanigan at ISM Recruitment for 7 years. During this time Paula has placed competent and reliable drivers with my company to which I’m grateful for I don’t need to go anywhere else for drivers. I have found Paula to be highly adaptable, proactive, and consistent also with a personal touch. I look forward to continuing the working relationship we have going forward in the future. I would highly recommend ISM Recruitment and look forward to continuing working with them in the future.”

John Tracey



JTS Transport

“I’ve had the honour of collaborating with Paula from ISM for many years now. and her service has been nothing short of stellar. Paula’s exceptional ability to swiftly handle any job-related challenges has made a remarkable impact on my experience. Her commitment to providing top-notch support and her professionalism are truly commendable. Whether it was addressing concerns or securing the right placements, Paula was always there with reliable solutions. Her support has been essential, and I’m deeply appreciative of all she’s done. For anyone seeking dedicated and caring assistance, Paula is the go-to person. Thank you for your outstanding service.”

Joe Boyle

Transport Manager

Clare Distribution Services (CDS)



"I would just like to note the tremendous support we as a business have received from ISM over the course of the last couple of years.

We are very grateful for your assistance with all the problems you've helped us to solve.

I really appreciate your enthusiasm and attention to detail regarding all matters.

I look forward to your continued support with our business going forward."

Niall Crocock
Depot Operations Manager
Bulmers Ireland



"Over the past year working with Jennifer, we have found her very efficient in dealing with emergency requirements of Agency staff. Thankfully this does not happen too often as Jennifer is in continuous contact with both myself and Harry as to our requirements going forward. Jennifer's communication is key for us in running our distribution smoothly and professionally in a constantly changing business. Quality staff is very hard to come by but somehow Jennifer seems to know exactly what we need and who would be a good fit to our requirements. This is testament to us taking on a couple of the lads recently to our CBL employee portfolio.

I think both Harry and myself would agree that we could not fault customer service levels from ISM and long may our partnership continue".

Tim Duggan
Depot Manager
Comans Beverages Ltd



“We in Gate Gourmet Dublin have worked with Lee Hazzard as our Account Manager in ISM Recruitment for a number of years.

The service and attention given to us has always been to a high standard – with quick responses and effective actions delivered.

It’s clearly been a very challenging few years for the Recruitment Sector, but ISM have shown great resilience and commitment to their customers.”

Aidan Power
General Manager
Gate Gourmet (Dublin Airport)



“I have been working with Lydia for the past couple of years and have found her very good at her job and great to deal with in sourcing helpers for our business sometimes at short notice too”

Lar Bates
Depot Manager
Comans Beverages Ltd



“I have had the pleasure of working closely with Irish School of Motoring for 10 years (or more!), ISM have worked very hard for us over the years, finding us temporary (and permanent) placements in all departments: Admin, Engineering, Production, Transport and Warehouse.

ISM have also provided us with their excellent training services, support for our charity partners and supporting corporate events. Irish School of Motoring have been a true business partner over the years, and I look forward to continuing to work with them as we grow our business, with a little help from our friends in ISM.

Jordan Maher is our main point of contact, and he puts all effort in to finding us the right candidates, in particular HGV drivers. Jordan is always available on the phone, friendly and professional and is always quick to react to short notice requests for temporary placements.

The team in ISM are great to work with and always strive to answer all our placement needs.

Thank you, Jordan Maher, Paula Lanigan, Lydia Nkuba, Jennifer Byrne, Eoghan Kennedy and Mike Fitzpatrick – the dream team.”

Joe Hartford

General Manager

Domino's Pizza Naas Supply Chain Centre



“We have been working with I.S.M. for many years, where they have provided us with general operatives for our busy warehouse, and also cover-drivers for our fleet of trucks and vans. I.S.M. have been an integral partner in keeping us supplied with short-term placements, allowing us to continue our daily operations to the high standard we set for ourselves.

Working with Sara, Shauna, Darren and Lee and team in I.S.M., we find them to be professional, and sensitive to our particular needs.

We have also availed of their first-class training and refresher programmes, allowing us to keep staff fully trained and proficient in up to date best practices within the industry.

Flexible and understanding in their approach, and willing to get us out of a jam, sometimes at short notice, I would highly recommend the I.S.M. team”

Luke Mullen

Warehouse Team Leader

East Region, Society of St. Vincent de Paul



“I like to give you some feedback regarding our experience to date, dealing with yourself and the team at ISM. The service is consistently Five Star. Our requests for temps, seamless, communication excellent, even when a late request from our end is dealt with at short notice. Dealing with yourself is a key part of our product inwards process, on a regular basis. To date we have never been left down. In our industry we strive for perfection, this is the reason we work with ISM”.

Gerard O' Regan

Factory Manager

GO Office Furniture Ltd



“Excellent recruitment agency from a 'customer' perspective. Knowledgeable, friendly, and extremely helpful staff. We have used ISM to provide professional drivers for our business and we were never disappointed. Lee Hazzard and his team have excellent understanding of customer`s needs and expectations. This is company that you can relay when looking to get great and experienced staff for your business.”

Regards,

Monika Wysocka | Assistant Transport Manager
Martin-Brower Ireland Ltd.

MB Martin
Brower.





Employee Testimonials 2024

“I have been working in ISM just a little over two years. I have learned so many skills to add to my ever growing career and have learned so many new skills.

The staff and management are very supportive to me, and I feel very much a part of the team.

The systems we use internally is really good and makes it easy to communicate with my colleagues and with people I have to reach out to in my role.”

Leslie Murray
Recruitment Resourcer/Administrator
ISM Recruitment

“I started working in ISM Recruitment 4 years ago. I joined during Covid 19 and was working remotely.

The management team help support me during this difficult time. ISM Recruitment has a great workplace culture and it values collaboration, creativity and innovation.

Work standards are very important to the company and doing the right thing is a must.

I’m happy to be a part of a forward thinking and inclusive company”

Eddie Finn
Senior Recruitment Consultant/Office Supervisor - ISM Recruitment (Cork)
ISM Recruitment

“I have worked in ISM Recruitment for the past 11 years. I started off in recruitment on a part time basis working 2 days in recruitment and 3 days as a driving instructor / instructor trainer after a period of time I moved into recruitment fulltime. When I first started I would look after a wide range of vacancies but after a period of time I moved into a more specialised position looking after Driver recruitment where I have been for the past 10 years. Whilst I have been in ISM recruitment I have progressed my career from a recruitment consultant to assistant recruitment manager looking after an office of 12 people. I have gained so much knowledge and experience over the years, I work with a great bunch of talented people both within the recruitment office and our training centre”.

Lee Hazzard
Santry Office Supervisor (Driver Recruitment)
ISM Recruitment

“I have worked in ISM Recruitment for the last 7 years in our Tallaght office, since I started here, I have been working in the driver division and over the years i have gained a lot of knowledge and experience within this division. For the last 6 months I have been promoted to the office supervisor looking after 3 other staff members, This gives me an insight into the management side of the recruitment business, and I am hope to gain more knowledge and I am looking forward to the challenge. Whilst I have been with ISM I have found them to be very helpful to me with having the option to work from home or taking a day off at short notice if needed as I have a small school going family and the peace of mind and the flexibility in case of an unforeseen circumstance that may arise.”

Paula Lanigan,
Senior Recruitment Consultant (Driver Recruitment)
ISM Recruitment



“I have been working at ISM Recruitment for 2 years as part of my apprenticeship, and the experience has been incredibly rewarding. The team are super supportive, allowing me the time and flexibility to attend college once a week and focus on completing my studies. ISM Recruitment has provided me with a great balance of learning on the job and academic growth, ensuring that I am well-supported in both my professional and educational journey. I'm really grateful for the encouragement and mentorship I've received during my time here.”

**Kind Regards,
Katie Maddock
Healthcare Recruitment Consultant (Healthcare Division)**

“Over the past two years, I have been working at ISM recruitment while pursuing an apprenticeship recruitment Level 8 degree at NCI. ISM has been incredibly supportive of my academic endeavours, offering flexible study time and accommodating exam periods, which has been invaluable in helping me balance work and study commitments. Additionally, ISM promotes a healthy work-life balance, providing support when needed to ensure that I can manage both professional and personal responsibilities effectively. This supportive environment has greatly contributed to my growth both as a student and an employee.”

**Kind Regards
Lydia Nkuba
Recruitment Consultant (Warehouse & Forklift Division)**

